

S/N 09/360,719

PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants: Paul C. Rogers et al. Examiner: Olisa Anwah  
Serial No.: 09/360,719 Group Art Unit: 2645  
Filed: July 27, 1999 Docket: 2046.086US4  
Title: CALL MANAGEMENT SYSTEM WITH CALL CONTROL FROM USER  
WORKSTATION COMPUTERS

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**PETITION TO WITHDRAW HOLDING OF ABANDONMENT BASED ON FAILURE**  
**TO RECEIVE THE NOTICE OF ALLOWANCE**  
**UNDER 37 CFR 1.181**

MS Petition  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Abandonment per Examiner Olisa Anwah for the above-identified patent application took place when Applicants failed to pay the Issue Fee which was due on February 23, 2006 and made known by the Notice of Allowance allegedly mailed on November 23, 2005.

Applicants never received the Notice of Allowance and have included copies of current docket information which shows that Applicants never received the Notice of allowance. Accordingly, it is respectfully requested that the abandonment holding be withdrawn and prosecution resume as soon as possible.

Applicants are enclosing the Issue Fee Transmittal and authorization to charge the Deposit Account No. 19-0743 in the amount of \$1409.00. \$1,400.00 to pay the Issue Fee for a large entity and \$9.00 to cover the Extra Patent Copies Fee (3 copies).

It is Applicants' understanding that no fee is required for a petition to withdraw a holding of abandonment. (See MPEP 711.03(c)), and therefore no fee is enclosed. However, if a fee is required, please charge it to Deposit Account No. 19-0743.

Applicants will be filing a continuation application under separate cover.

**PETITION TO WITHDRAW HOLDING OF ABANDONMENT**

The Examiner is invited to telephone Applicant's attorney at 408-278-4046 to facilitate the prosecution of this application. If necessary, please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.

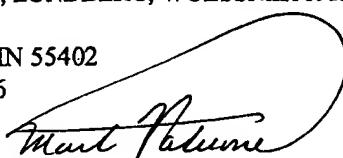
Respectfully submitted,

PAUL C. ROGERS ET AL.

By their Representatives,  
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P.O. Box 2938  
Minneapolis MN 55402  
(408) 278-4046

Date: 4/6/2006

By:



Mark Vatuone  
Reg. No. 53,719

**CERTIFICATE UNDER 37 CFR 1.8:** The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on this 6 day of April, 2006.

Dawn R. Shaw  
Name

Dawn R. Shaw  
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<b>Title:</b>	CALL MANAGEMENT SYSTEM WITH CALL CONTROL FROM USER WORKSTATION COMPUTERS			<b>File #:</b>	2045086US4
<b>Type:</b>	Utility - DIV			<b>Country:</b>	United States of America
<b>Client:</b>	Aspect Software, Inc.			<b>Client File #:</b>	2950P086D3
<b>EPID:</b>	120262			<b>Publication Date:</b>	
<b>Status:</b>	Pending			<b>Matter Entity Size:</b>	Large
<b>Date Filed:</b>	Jul 27, 1999			<b>Issue Date:</b>	
<b>Serial #:</b>	09360719			<b>Patent #:</b>	
<b>Prototypes:</b>	No			<b>Default Category prototype:</b>	No

Created by: Jana Ottmar, Nov 24, 2004 Hosted By: Schwegman Lundberg Woessner & Kluth, P.A.

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<input checked="" type="checkbox"/> <a href="#">Advisory Action Received</a>	Advisory Action Received. Protocol had this doc from 08/15/2005. CMC rec'd doc on 08/18/2005	Completed	Date Mailed: 08/11/2005	Date of E Report to Client: 08/23/2005	<a href="#">Edit</a> <a href="#">Print</a> <a href="#">Fax</a> <a href="#">Email</a>	<a href="#">Edit</a>	<a href="#">Add</a> <a href="#">Email</a> <a href="#">Fax</a>
<input checked="" type="checkbox"/> <a href="#">Amendment and Response to Final Office Action</a>	Amendment and Response to Final Office Action. CMC rec'd notification of completed Amend/Respon by email from DS on 07-19-2005.	Open: Tasks	Date Done: 07/19/2005	07/21/2005	<a href="#">Edit</a> <a href="#">Print</a> <a href="#">Fax</a> <a href="#">Email</a>	<a href="#">Edit</a>	<a href="#">Add</a> <a href="#">Email</a> <a href="#">Fax</a>
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<input checked="" type="checkbox"/> <a href="#">Final Office Action Received</a>	Reference had to be sent under separate cover. Outlook email is attached to this file.	Completed	Date Mailed: 04/21/2005	Date Reported to Client: 05/03/2005	<a href="#">Edit</a> <a href="#">Print</a> <a href="#">Fax</a> <a href="#">Email</a>	<a href="#">Edit</a>	<a href="#">Add</a> <a href="#">Email</a> <a href="#">Fax</a>
<input checked="" type="checkbox"/> <a href="#">Revocation and Power of Attorney Filed</a>	Revocation and Power of Attorney Filed	Completed	Date Filed: 03/29/2005	Date Reported to Client: 03/30/2005	<a href="#">Edit</a> <a href="#">Print</a> <a href="#">Fax</a> <a href="#">Email</a>	<a href="#">Edit</a>	<a href="#">Add</a> <a href="#">Email</a> <a href="#">Fax</a>

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File #	2046 088US4
Country	United States of America
Client File #	2950P086D3
Publication Date	
Matter Entity Size	Large
Issue Date	
Patent #	
Default category prototype	No

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